

# THIRTEEN YEARS. SIX HUNDRED ENDPOINTS. ONE SYSADMIN.

The Systems Administrator III chapter that anchors everything else, 13+ years sustained at H&H Enterprises, sole operator across 600+ endpoints, 4 physical locations, 40 remote users, 99.8% uptime. The infrastructure-discipline floor under the marketing, AI ops, and game-development work on the other pages.

★ FULL DOSSIER · SINGLE DOCUMENT

Recruiter-handoff version of this chapter, context for why the marketing/AI work above carries audit-trail discipline as a default.

▶ THE VERIFIED RECORD

13+

YEARS SUSTAINED

continuous since 2013 · ongoing

600+

ENDPOINTS MANAGED

hardware + OS + identity per device

4

PHYSICAL LOCATIONS

distributed multi-site

50

REMOTE USERS

distributed beyond the four sites

99.8%

UPTIME SUSTAINED

across 13+ years

L3

SENIOR SYSADMIN

full-stack ownership

AWS→self-host

MIGRATION SHIPPED

2025 · cost + control optimization

AI Ops

## PRODUCTION · 2024+

Local AI-assisted support layer (diagnostics + alerts)

### ▶ STACK OWNERSHIP

Full-stack infrastructure under one operator. Not a project. Standing rhythm support across 600+ endpoints / 4 sites.

- ▶ Endpoint hardware and OS lifecycle across 600+ devices · 4 sites
- ▶ Active Directory / identity / access control for staff + remote users
- ▶ Backup and disaster-recovery infrastructure (multi-tier, off-site)
- ▶ Network: WAN, VPN, internal segmentation, multi-location coordination
- ▶ Server administration: Windows + Linux, virtualization layer, migration cycles
- ▶ Security: patching, monitoring, incident response, compliance posture
- ▶ Vendor management and procurement for IT hardware and services
- ▶ Pre-2025: AWS-based hosting for business services
- ▶ 2025+: AWS → self-hosted migration (control + cost optimization)
- ▶ AI-assisted support layer (2024+): self-funded local tooling — assisted diagnostics, troubleshooting, email + system alerts. Does not manage endpoints or modify servers autonomously. All infrastructure changes remain manual and operator-controlled.

A common hiring-manager pattern: see "Marketing & PR Manager" + "13 years SysAdmin" + "operates AI agents" and try to file Patrick as either *marketer who learned tech* or *technologist who learned marketing*. Neither is correct. The H&H tenure is the proof that the technical depth predates the marketing role by a decade. The Syscoin doctrine on Sentry Node certification (ISO 27001 / SOC 2 / TEE attestation in the Accredited Node RWA Framework) is the language Patrick already uses every day at H&H.

## 01

### **Sustained operational discipline at multi-location scale.**

Not project work, thirteen years of standing-rhythm support across 600+ endpoints / 4 sites. Maps cleanly onto regulated-industry marketing operations roles (credit unions, banks, fintech compliance) where "I've done multi-location with audit trails" is the deciding qualification.

## 02

### **Cost-and-control migration capability under live traffic.**

The AWS → self-host migration executed without breaking the business. Same discipline applies to product migrations, vendor-lock-in unwinding, and lean-budget infrastructure work AI-stage startups increasingly require.

## 03

### **AI-assisted support without theater.**

Stood up a self-funded local AI-assisted support layer in the H&H environment in 2024+ without marketing the move. Assisted diagnostics, troubleshooting, email + system alerts. Force-multiplied support, not unsupervised automation — all infrastructure changes remain manual and operator-controlled. The same operator discipline that runs the personal autonomous-agent stack across

two workstations applied at the opposite end of the autonomy spectrum: production support, not unattended control. Exactly the pattern AI Operations roles in 2026 are explicitly hiring for.

## 04

### Quiet capacity.

A 13-year tenure carried in parallel with senior marketing leadership, an independent design practice, a solo-developed live multiplayer game, and a ~7-agent autonomous production AI stack (with a 3-agent failover layer) across two workstations is itself the evidence. No single one of those is impressive on its own; the combination, sustained, is what the market actually scarcity-prices.

★ FULL DOSSIER

Single PDF with everything on this page plus context cross-links.

Other tenure chapters: [/tenure/syscoin](#) (4.5-yr Syscoin Marketing & PR Manager) · [/tenure/meta-machina](#) (Rift Wars + Universe IP) · [/tenure/design-history](#) (1 Digital Artist · 20-yr client identity work).